Enterprise Risk Management

Challenges and Solutions

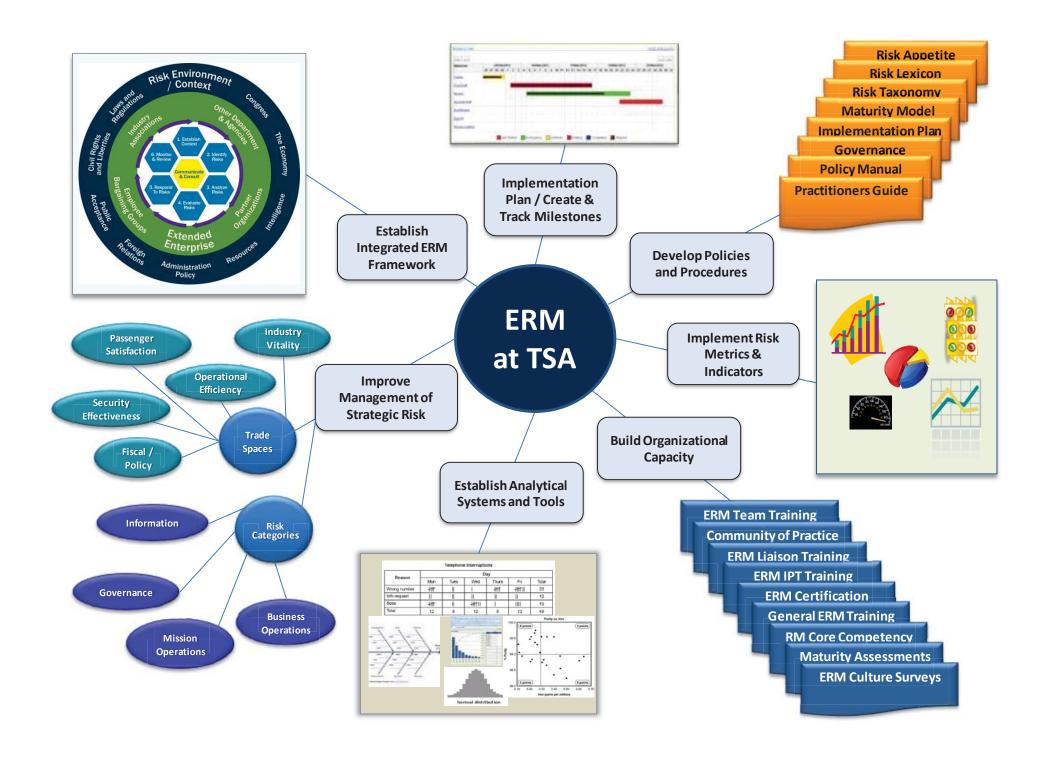
Ken Fetcher, TSA

Montrice Yakimov, BFS

Doug Clift, Bureau of the Census

W. Todd Grams, Deloitte





Establishing ERM's Value Proposition

Engaging your organization is an evolving process that requires steady refinement and cultural awareness to add value and avoid potential pitfalls. Bring everyone to Provide the table for opportunities consensus to connect Partner at individuals multiple levels • Senior leadership Evaluate & Leadership Communication & Collaboration Know Manager Staff business of the agency and how to provide value Page 3 LEAD · TRANSFORM · DELIVER

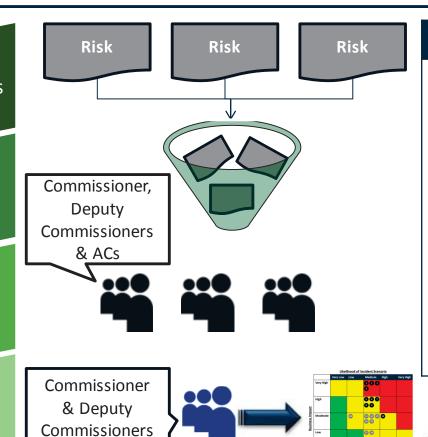
Example: Developing an Enterprise Risk Profile that Informs Decision Making Processes

Interviews of Senior
Executives and Directors
to identify Risks

Updates from various sources*

Dialogue with Risk
Committee to prioritize
risks

Meeting with Steering Committee to finalize risk scores



Lessons Learned

- It's important to communicate that risk scores are a way to identify/estimate the most important risks to the organization – vs. serving as an evaluative score card
- Tone at the top is key for developing a culture of transparency and risk awareness



Illustrative

Resource Prioritization Tactical Plans, etc.



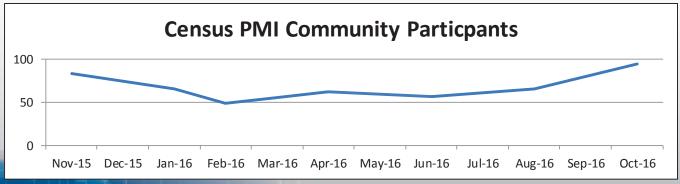
ERM Survival Challenges

| Challenge | Issues | Actions |
|---------------------------|---|---|
| | | |
| Culture Change | "Risks" are bad! If I have risks, the program is managed poorly Siloed risk management practices Non-standard approaches Someone else's job | Executive level sponsorship and communication Top-down and bottom-up implementation Risk Management as part of Project Management training On-demand training for risk managers Role-based risk management training Tools, templates, and guides for standardized processes Integration of risk management practices into core portfolio management processes |
| | | |
| Risk Data Transparency | Risk data held closely and not disclosed Concerns about disclosure to oversight Cross program dependencies without complete information | Implementation of an Enterprise Risk Management tool to house risk data Alignment between risk and program portfolios in the same enterprise tool Established Project and Risk Management User Group meetings to share best practices Provided full access to the Risk Database for all risk managers across the enterprise (wanted by us, demanded by them) Required element in all Program and Project Management Reviews |

ERM Survival Challenges







Questions and Answers

Enterprise Risk Management

Challenges and Solutions

